DashMagiq® Email Quarantine Workflow

Automated workflow to release critical emails intercepted by the DLP solution

Challenge

- Critical emails are quarantined due to strong DLP policies implemented.
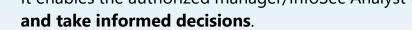- Investigating and releasing the quarantined emails, case-by-case, is tedious.
- Productive hours of prime stakeholders get wasted in this process.
- No central evidence library/documentation required for compliance.

Solution

- DashMagiq® Email Quarantine Release Workflow integrates with the existing DLP solution to **automate review and release of quarantined email(s)**.
- It enables the authorized manager/InfoSec Analyst to **review quarantined emails and take informed decisions**.
- The manager/InfoSec Analyst can decide to **release or block** the quarantined email(s) after providing adequate justification for the action.

Results/ Values

- Automated the process of quarantine management.
- 80% reduction in release time of quarantined emails.
- Documentation of the rationale for block or release, necessary for compliance.

✓ **Automatic Notifications to Stakeholders**

✓ **Customizable Questionnaires**

✓ **Documentation for Compliance**

✓ **Proactive and Reactive Policy Exceptions**

✓ **Speedy Resolution**

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