DashMagiq® DLP Incident Remediation Workflow

Prevent data loss with automation for incident investigation and response

Challenge

- Cumbersome incident management.
- High volume of DLP incidents, clogging the entire incident response process.
- Lack of documentation and audit trail, mandatory for compliance.
- Need a proactive solution that could curtail incidents through timely monitoring and remediation.

Solution

- DashMagiq® DLP Incident Remediation Workflow: An **automated solution** that **helps in resolving DLP incidents** using simple questionnaires, custom workflows, and orchestration.
- DashMagiq® **automates DLP GRC process** by integrating with the existing DLP as an add-on.
- It ensures adequate control and monitoring, with periodic reminders and escalations.

Results/ Values

- 4-times increase in alert handling capacity
- 90% reduction in reporting efforts
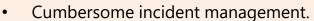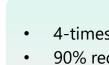- 60% improvement in meeting incident closure SLAs

✓ **Proper Tracking of Each Incident**

✓ **Role-based Access Control**

✓ **Item Level Security**

✓ **Distributed Remediation**

✓ **Automated Reminders and Escalations**

✓ **Automatic Documentation for Compliance**

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